Qantas: Passenger Support

Qantas offers telephone assistance on 0800 359 801 for customers calling within New Zealand. For official guidance and the latest customer support resources, visit the Qantas Help Centre.

Other Contact Options
New Zealand Telephone Support: 0800 359 801
Reservations, Rebooking and Flight Changes
Baggage Information and Travel Requirements
Payment Queries, Refunds and Cancellations
Flight Tracking and Schedule Details
Customer Assistance and Passenger Care